miRemote
Connect at any time and from anywhere

Mikron Service Solutions

MIKRON

miRemote

Connect at any time and from anywhere

Mikron Service Solutions

Mikron Service Solutions is offering a new "miRemote" package (remote support management system). Regardless of the location of your machine, Mikron specialists or your own machine operators can access the system in a matter of seconds. The "miRemote" connection allows you to check all relevant information, statuses, failures, etc. and perform diagnostics and solve most of your software problems, remotely.

OUR SERVICES

- Instant access to machine specialists
- Secured access for suppliers (loader and peripheries)
- General maintenance of the "miRemote":
  - Regular hardware upgrade
  - Regular software upgrade
- Log-in access for one user (additional user +200.-)

One yearly fee includes all of the above services. For Helpdesk support costs please see Mikron rates or "miSupport" packages.

YOUR BENEFITS

- Reduce machine downtime
- Your machine operator has the capability to access the machine at any time and from anywhere
- Access to machine diagnostics
- Increase support coverage globally without onsite interventions
  - No technicians' travel costs
  - Reduction of billed working hours
  - Shorter reaction time
- Access to latest security standards
- Capability to manage your machine data if equipped with miS4.0

Contact your Service Center today. We gladly be of assistance.

Germany	Switzerland	USA/Canada	China
Service Center	**Service Center**	**Service Center**	**Service Center**
Tel. +49 741 5380 200	Tel. +41 91 610 61 61	Tel. +1 203 261 31 00	Tel. +86 1592 1577 050
service.mro@mikron.com	service.mag@mikron.com	service.mmo@mikron.com	services.mm.msh@mikron.com
OH: 08.00 - 17.30	OH: 08.00 - 17.30	OH: 7.30 am - 5.00 pm EST	OH: 08.00 - 17.30

MIKRON